

Japan Earthquake/Tsunami—March 11, 2011

Japan's 8.9 magnitude earthquake, subsequent tsunami, and massive aftershocks have affected travel due to closure of airports and public transportation.

If you purchased a Trip Mate plan underwritten by United States Fire Insurance Company prior to March 11, 2011, there is trip cancellation coverage available under your plan if you cancel your trip due to the destination being rendered uninhabitable within 10 days of departure.

The travel protection plan has a benefit for missed connection (unused portion of pre-paid expenses for land or water Travel Arrangements and for the Additional Transportation Cost to join the trip if your arrival at your Trip destination is delayed 3 or more hours due to natural disaster.

The plan also provides coverage for travel delay (additional hotel, meals and local transportation) if you are delayed for more than 8 or 12 hours (depending on the plan purchased) while en route to or from or during a Trip due to natural disaster.

Many travel suppliers (i.e. tour and cruise companies) are offering alternate destinations and/or travel dates to accommodate their customers, so you should check with your travel supplier to see what options are available to you. In some cases, your contract with your travel supplier may require you to accept alternate destinations and/or accommodations as a substitute to your original arrangements.