



Statement from Trip Mate on the Terror Attack in Orlando, FL

On Sunday, June 12th, 2016, a gunman attacked a nightclub in Orlando, FL, killing 49 people and wounding more than 50 others. The U.S. Department of State identified these as terrorist attacks, and as such, these tragic events meet the guidelines and requirements for coverage under certain Trip Mate travel protection plans.

Plans purchased on or before June 11th, 2016, may have coverage for these attacks.

Any travelers currently in Orlando and in need of assistance should please contact their plan's 24 hour emergency assistance hotline. Representatives are available at all times to assist arranging emergency medical transportation and treatment. Clients' safety and wellbeing is our priority.

Trip Mate understands other travel plans may be impacted by these events. Travelers currently on their trip may incur unexpected costs from delays or missed flights. Many plans offer trip delay coverage and missed connection coverage when flights are delayed for a set number of hours. Trip interruption coverage may also apply if portions of the trip cannot be completed because of the attack, or if it is necessary to return home early. Please contact Trip Mate with questions, and please always review the plan documents for details.

For those with upcoming travel plans to Orlando, Florida, trip cancellation coverage due to a terrorist attack may be available. Some plans offer coverage for trips in the near future, but only within a set time frame from when the attacks occurred. To confirm whether coverage can apply to your scheduled trip, please consult your plan documents or call us with your questions. Agents are available 24/7 and eager to assist you.

This information is a general overview of coverage benefits that may apply if travel plans are impacted by these terrorist attacks. The coverage available will be based on the terms in your travel protection plan. Please refer to your plan documents to learn more or contact Trip Mate with questions. Agents are available 24/7 and happy to help.